

PRIVACY POLICY

We view protection of Your privacy as a very important principle. We understand clearly that You and Your Personal Information is one of Our most important assets. We store and process Your Information including any sensitive financial information collected as defined under the Information Technology Act, 2000 and Rules there under. We may share personal information with our other corporate entities and affiliates.

We may disclose personal information if required to do so by law or in the good faith belief that such disclosure is reasonably necessary to respond to subpoenas, court orders, or other legal process. We may disclose personal information to law enforcement offices, third party rights owners, or others in the good faith belief that such disclosure is reasonably necessary to: enforce our Terms or Privacy Policy respond to claims that an advertisement, posting or other content violates the rights of a third party or protect the rights, property or personal safety of our users or the general public.

We and our affiliates will share / sell some or all of your personal information with another business entity should we (or our assets) plan to merge with, or be acquired by that business entity, or re-organization, amalgamation, restructuring of business. We have developed this Privacy Policy to protect Your personal/financial information and keep it confidential. By visiting Our Platform, you are accepting and consenting to the practices described in this Privacy Policies. The following Privacy Policy and Cookie Policy outlines the information we may process and how we may use that information to better serve you while using our Platform.

- **Correspondence Information.** Following are the various Correspondence Information which You provide when You access/register for Our Service includes:
 - Children under the age of 18: Use of the Platform is available only to persons who can form legally binding contracts under Indian Contract Act, 1872. Persons who are "incompetent to contract" within the meaning of the Indian Contract Act, 1872 including minors, un-discharged insolvents etc. are not eligible to use the Platform. If you are a minor i.e. under the age of 18 years, you shall not register as a User of the Platform and shall not transact on or use the Platform. As a minor if you wish to use or transact on Artt'd'inox, such use or transaction may be made by your legal guardian or parents on the Platform.
 - Personal Information: name, gender, age, images, contact/ postal address, telephone, email id, nationality and content.
 - Financial Information: credit/ debit card details including card number and expiry date in encrypted form, details for net banking services and Wallet services. Please be advised that our Platform ensures the highest degree of data security, while encrypting as per the guidelines specified by [Payment Cards Industry Data Security Standard \(PCI DSS\)](#).
 - Payment and Account Information: Your account history with us including (without limitation) all billing information and communications, payment history etc. We maintain this in encrypted form on secure servers. However, your transactions details may be preserved by us for purposes of tax or regulatory compliance.
 - Transactional Information: Order ID, transactional history (other than banking details) about your e-commerce activities on our Platform.
 - User IDs: Your usernames, passwords, email addresses, contacts, account including third-party accounts and other security-related information used by you in relation to our Services.
 - Stored Information: Data either created by you or by a third party and which you wish to store on our servers such as image files, documents etc.
 - Shared Information: What types of information are not allowed on Platform?
 - Nudity or other sexually suggestive content
 - Hate speech, credible threats or direct attacks on an individual or group
 - Content that contains self-harm or excessive violence
 - Fake or impostor profiles
 - Spam
- **Technical and functional management of the Platform.** When you use our Platform, we also process technical data such as your IP-address, Device ID, Device Contacts, Device Accounts including third-party accounts or MAC-address, and information about the manufacturer, model, and operating system of your mobile device. We use this data to enable us to deliver the functionalities of the Platform, resolve technical difficulties, and provide you with the correct (prevent the transmission of spam, viruses and/or unlawful, defamatory, obscene or otherwise undesirable material or content) and most up to date version of the Platform.

- **Operational Use.** We may use your information for suggesting products and promotional offers and schemes. You may update your profiling information at any time on the Platform. You acknowledge and agree such update is for Your interests and for improving personalization and service efficiency of the Platform.

Note: You acknowledge that, we will only disclose your information in an aggregated form which is not capable of being used or interpreted in such a manner as to identify you.

- **Applicable law and procedure.** We collect and store your Correspondence Information to: (a) comply with our obligations under law and (b) monitor your use of our Services in order to ensure your compliance with our Terms of Service.

Note: However, as effective as encryption technology is, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply won't be intercepted while being transmitted to us over the Internet. Any transmission of information by you to our Platform is at your own risk. We recommend that you do not disclose your password to anyone.

- **Cookie Policy.** A cookie is a small text file that we place on your mobile device to enable various features of Arttd'inox. "Cookies" are used to store user preferences and to track user trends, so as to enhance your interactive experience and generally improve our Services to you. You can change your cookie settings to accept or not accept cookies in your browser settings. If you do accept a "cookie", you thereby agree to our use of any Personal Information collected by us using that Cookie. If you do accept a "cookie", you thereby agree to our use of any Personal Information collected by us using that Cookie. Whenever Arttd'inox uses a third party to host and serve content, we may arrange for a common identifier to be shared between the third party and Arttd'inox in order to enable accurate measurement of traffic and usage.

- **Third Party.** At times We may tie-up with third parties, brand owners or other partners and make available certain offers, events or special schemes. In such instances, your personal information may be shared with such third parties and/or may become available to them or be disclosed to them, such third parties may have their own applicable privacy rules and We shall not be liable for the use or misuse of Your information by such third parties.

We only collect your Personal Information to conduct our business and to enable us to deliver and improve our services. We do not for any reason whatsoever sell your Correspondence Information to any third party or otherwise trade on it.

SHIPPING POLICY

Arttd'inox offer free shipping within India on all products. We pay for shipping, octroi and other taxes. You only pay the value of the ordered product.

We currently ship products only within India. You can place orders from across the world but delivery addresses are restricted to India.

We ensure that we deliver the orders the fastest and depending on the location deliver most of the orders in 2 - 7 days.

Return & Exchange Policy-We accept no returns or exchange

Offer/Promotion/Programme offered on Arttd'inox – Terms and Conditions

These terms and conditions are in addition to the existing Arttd'inox Terms of Use.

Any offer/promotion/programme contained in any electronic communication, or any communication that may be displayed on the Platform is made by Us.

Any offer/promotion/programme offered is a privilege provided to you by Arttd'inox on the Arttd'inox Platform and is not a right or claim against Arttd'inox Platform. Arttd'inox Platform reserves the right to cancel such offer/promotion/programme, in case you are found to be in violation of the Terms of Use.

You shall be deemed to have read, understood and accepted these terms and conditions. The terms and conditions for such offer/promotion/programme will be specifically mentioned in the electronic communication sent to You or displayed on the Arttid'inox Platform.

Any offer/promotion/programme carries no cash value and cannot be transferred, negotiated or sold and cannot be redeemed against cash. Any offer/promotion/programme cannot be combined with any other offer or promotion or programme.

Arttid'inox Platform may offer various discounts / incentives to the customers on select products for a select period.

We reserve the sole right to modify or withdraw, fully or partially, the benefits offered under any Offer/Promotion/Program, without any prior notice to You.